

TRAINING

EMPLOYMENT

CAREER ADVANCEMENT

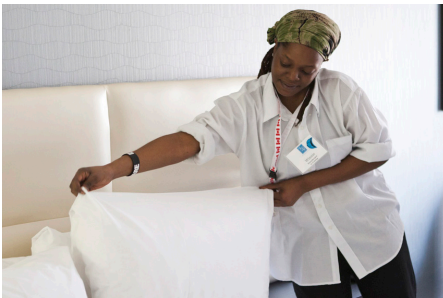
**WORKFORCE
DEVELOPMENT**

STRONG INDUSTRY

STRONG COMMUNITIES

THE HOSPITALITY WORKERS TRAINING CENTRE (HWTC) IS A SECTOR-FOCUSED NON-PROFIT WORKFORCE DEVELOPMENT ORGANIZATION.

We provide hospitality focused training, support and employment services to new entrants, and personal and professional advancement courses to existing hospitality workers. All training provided is free of cost for the participants. HWTC also runs a social enterprise training restaurant, Hawthorne Food & Drink.



Training to Employ NEW ENTRANTS

We provide high quality, hands-on and free occupational training to individuals seeking employment. The training empowers them with the skills and support needed to find and retain well-paying jobs in Toronto's hospitality industry. Information sessions are held weekly about our upcoming courses and we recruit participants from community-based partner organizations. Our trainees come from a wide range of backgrounds including Youth, Newcomers, OW and ODSP Recipients.



Career Development EXISTING WORKERS

We offer training courses to existing hospitality workers to help them advance professionally and personally. Our training programs provide skills that support advancement and mobility and help workers access more hours. We regularly offer computer and English classes at hotel and food service properties for ease of access to the training. We also work closely with the union, UNITE HERE Local 75, to offer these free training opportunities for members.



Building a Strong Workforce HOSPITALITY INDUSTRY

We work alongside Toronto's hospitality industry to provide new highly trained talent, and develop existing staff for higher performance and growth. Our training is designed to fulfill the current needs of the industry and is adaptable to the changing skill requirements. The hospitality industry of Toronto actively participates in curriculum development and provides avenues for training placements and employment opportunities for our trainees.

NEW TO HOSPITALITY INDUSTRY COURSES

- Housekeeping
- Banquet Server
- Guest Services
- Culinary Pre-Apprenticeship
- Kitchen Porter
- Restaurant & Banquet Server

ELIGIBILITY | NEW ENTRANTS

Residents of Ontario, eligible to work in the province and 18+ years of age.

SERVICES INCLUDED - NEW ENTRANTS

- Hands-on free training
- Wraparound supports
- Job coaching
- Employment services
- Post-employment support

EXISTING HOSPITALITY WORKERS COURSES

- Banquet Server
- Guest Services
- Culinary Foundations
- Red Seal Preparation
- Wine & Spirit Education
- Computer Education - Levels 1, 2 & 3

ELIGIBILITY | EXISTING WORKERS

All hotel and food service workers who are members of UNITE HERE Local 75.

SERVICES INCLUDED - EXISTING WORKERS

- Free training including relevant certifications
- Computer courses at workers' properties
- Select courses at George Brown College
- Support for paperwork, tests and other formalities

CONTACT US FOR MORE INFORMATION, PARTICIPANT REFERRAL OR COURSE REGISTRATION.

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